

Workshop Terms & Conditions

(For physical and online courses – Aug 2024)



Overview

The terms “we,” “us,” and “our”, as well as the term ‘HSP’, refer to Hampshire School of Photography Ltd.

The term the “Student” refers to anyone entitled to participate in HSP workshops whether online or in a physical classroom situation. Most students will pay for the privilege to take part, others have the course/workshop bought for them as a gift. Occasionally, some workshops are offered free.

Payment

Payments are usually made online, either through PayPal, Stripe (or a similar payment service) or by bank transfer. In the case of a latter, we usually send you an invoice containing bank details for the electronic payment. Online bookings may additionally offer flexible payments through Klana. Some classroom-based courses may offer spread payments through a DDI with GoCardless. Failure to maintain the instalments may result in suspension from classes until the payments have been fully restored. In extreme cases HSP reserves the right to employ the services of a debt recovery agency. The cost of employing the agency will be passed on to the defaulting customer.

Booking Confirmation

Only once payment has been successfully received, is your booking confirmed. If at any time a credit card charge is refused or a payment due is not made by the applicant, HSP may, at its sole discretion, decline their application to participate in a course/workshop and allow another person to take their place.

Cancellation / Refunds

Once a payment is received for a course, not only does it guarantee your place on the course but in doing so, locks others out. Last minute cancellations will sadly mean loss of booking fee. It cannot be fully refunded, nor can the payment be transferred to another event. However, we would potentially allow someone else to attend the original event in your absence. Contact the office for more information.

The guidelines are as follows:

Cancellation 56 or more days (approx. 2 months) before the event: 80% refund

Cancellation between 55-28 days before the event: 50% refund

Any cancellation less than 4 weeks (28 days): 0% refund

Younger applicants

We are happy for younger applicants to attend, but parents cannot accompany them. This should be borne in mind before making a booking. Parents should talk to us before booking, to ensure the content is age appropriate.

Disabled

We have in the past had hearing impaired students on our courses, and we are more than happy for sign language interpreters to accompany them. They have to stand where we ask, to ensure they are not blocking the view for other students.

Copyright and our material

All presentations, videos, photographs or other material produced for HSP workshops remain the copyright of HSP Academy or Kevin Ahronson and should not be copied without our permission. Sometimes during a workshop, we will allow photos to be taken of the teaching, but these should be kept for your own personal use and not shared with others and especially not on the internet.

Exceptions

Kevin may occasionally allow impromptu photos to be taken with the sole purpose of posting on social media. This will be at our discretion.

Changes to This workshop Content

Where deemed appropriate, HSP may make changes to the workshop content without prior notice. HSP also reserves the right to change dates, times and locations if necessary.

Credit cards and Online Payments

The HSP Academy does not store any Credit/Debit card numbers. They are only used to process payments and are not retained for any purpose. The information may be disclosed only to our staff and to third parties involved in the completion of any transaction or the delivery of orders placed.

Support

If you experience any queries or problems please contact staff at: info@gohsp.com who will aim to respond to your query within 24 hours. Please do not call the office by phone initially, this frees up our time to properly run the site. We may, however, contact you by phone. So please let us have your number when you email us.

Enforceability

If any provision of these Terms & Conditions is deemed invalid, illegal or otherwise unenforceable then that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions of these Terms will remain in full force and effect.

Changes to Terms & Conditions

We reserve the right to make changes to the Terms & condition at any time.

Contact Us

If you have any questions about our privacy policies or any other matter, please contact us at info@gohsp.com